

Frequently Asked Questions



Welcome to your Gen-E 2024 Catania Experience.

We are providing this FAQ document to answer common logistical questions to support, at the best of our ability, your logistical preparation for Gen-E 2024 in Catania. We appreciate your collaboration to make this a memorable experience in the historical city of Catania.

If you have any questions about Gen-E 2024 please contact JA Italy on gene2024@jaitalia.org.

If you have any questions about the competition elements please make sure to refer to the Gen-E Staff Dashboard on [Gen-E 2024 – Europe's Largest Entrepreneurship Festival](#). You can log in to the Staff Dashboard from here: [Log In – Gen-E 2024](#)

The instructions for the Registration Process and topics related to it have also been uploaded to the Dashboard OR you can find them in your inbox (or sometimes in the spam mail) sent with the invitation to register. The email address that the registration invitation was sent from is event@gen-e.eu.

Kindly note that registration process part 2 will be launched at a later date with instructions about how to add the personal details of the delegation, travel details, etc.

Contents

- 1. Extra Nights – Pre/post Gen-E. 2
- 1.1. Hotels & Booking Process for Extra Nights 2
- 2. Tickets - Can I change tickets later? 4
- 3. What transportation is included in the fee? 4
- 4. Rooming & Personal Details..... 5
- 5. CEOs Retreat & Hotel for CEOs (only) 5



Member of JA Worldwide



Member of JA Worldwide

Join the movement #GEN_E

1. Extra Nights – Pre/post Gen-E.

Message from JA Italy

As you know, this edition of Gen-E has the unique feature of being located across the entire Catania territory, both in terms of the festival venues and the hotels that have been selected, providing a valuable opportunity to discover an area rich in history, culture and creativity.

The accommodation facilities that will welcome you all are several and located in various parts of the city and, as of today, we cannot confirm with certainty which hotels will be assigned to the various delegations and guest categories.

In an effort to be as supportive as possible, we have contacted some of the hotels that have been chosen for your stay from the 2nd to the 5th July. We have asked them to kindly guarantee us the same rates they have reserved us should you wish to arrive a day before the beginning of Gen-E and/or leave a day after the end of the festival. They have kindly provided us with the necessary information for you to contact them directly and take advantage of this offer.

Please find attached below the names of the first hotels that have given us positive feedback, the rates we have been able to secure, and the ways it will be possible to proceed with your booking. We hope this information will be useful to you, as an alternative, we would suggest contacting the many B&Bs located throughout the city.

1.1. Hotels & Booking Process for Extra Nights

GRAND HOTEL FARAGLIONI - <https://maps.app.goo.gl/kYKtBhcMyxmLtiH78>

Hotel located by the sea in the Aci Castello area

- Single Room: 110 € per night + City Tax
- Double Room: 130 € per night + City Tax

Booking procedure: Please contact by email at hotel@grandhotelfaraglioni.com and include the code: **GEN-E CATANIA 2024** in the email

Additional charges:

Upgrade for sea view is **€ 20.00 per day** per room and **€ 30.00 for deluxe** (if available)

Supplement for 2nd person **€ 20,00 per day**

Supplement for baby cot / 3rd bed **€ 20,00 per day**

HOTEL NETTUNO - <https://maps.app.goo.gl/GwuP3ZDqoaZDWkzT6>

Hotel located by the sea

- Single Room: 100 € per night + City Tax
- Double Room: 130 € per night + City Tax

Booking procedure: Please contact by email at info@hotel-nettuno.it and include the code: **JUNIOR ACHIEVEMENT 2024** in the email

NH CATANIA CENTRO - <https://maps.app.goo.gl/QM5NYBrJ58iVH4XH7>

Hotel located in city centre

- Single Room: 160 € per night + City Tax

Booking procedure: Please contact by email at m.scadino@nh-hotels.com and enter the correct booking code you may find below.

The hotel has 10 rooms available on the night of 1st July and 10 rooms on the night of 5 July with the rate guaranteed until 6 May 2024. Once the 10 rooms are sold out or the date of 6 May has passed, further requests will be evaluated according to availability and quotations of the day.

- In order to book for **1 July 2024** please enter booking code **Nr. 127925350** in your email
- In order to book for **5 July 2024** please enter booking code **Nr. 127925354** in your email

Each request will be subject to the payment conditions below:

- Payment conditions: non-refundable. The total price will be charged to your chosen method of payment once the booking process is complete with payment by link sent by the Hotel.
- Cancellation and modification conditions: your reservation cannot be cancelled or modified free of charge. Cancellation, modification or non-arrival fee is equal to 100.00% of your stay.
- Credit card guarantee conditions: this rate must be prepaid with a credit card.

NH PARCO DEGLI ARAGONESI - <https://maps.app.goo.gl/b8JBieLBdhcjYj3i9>

Hotel located near the airport.

- Single Room: 170 € per night + City Tax

Booking procedure: Please contact by email at mp.oddo@nh-hotels.com and enter the correct booking code you may find below.

The hotel has 10 rooms available on the night of 1 July and 10 rooms on the night of 5 July with the rate guaranteed until 6 May 2024. once the 10 rooms are sold out or the date of 6 May has passed, further requests will be evaluated according to availability and quotations of the day.

In order to book for **1 July 2024** please enter booking code **Nr. 127938357** in your e-mail

In order to book for **5 July 2024** please enter booking code **Nr. 127939261** in your e-mail

Each request will be subject to the payment conditions below:

- Payment conditions: non-refundable. The total price will be charged to your chosen method of payment once the booking process is complete with payment by link sent by the Hotel.
- Cancellation and modification conditions: your reservation cannot be cancelled or modified free of charge. Cancellation, modification or non-arrival fee is equal to 100.00% of your stay.
- Credit card guarantee conditions: this rate must be prepaid with a credit card.

2. Tickets - Can I change tickets later?

Early registration is crucial because it enables us to plan the logistics of reception and transportation as extensively as possible. Acceding to these requests would only complicate our work. We would suggest advising them to start recording the people they are certain will attend and use the other deadline to integrate others.

This year the desired flexibility to change the type of tickets will, unfortunately, not be possible. The hotels that will accommodate all the guests are numerous and spread throughout the City. Students from mini-companies, those from start-ups and any adults who have no responsibility for minors such as CEOs, Sponsors, etc. will stay in different hotels. We will therefore plan the booking list according to registrations and tickets without being able to provide refunds.

As you know, this year Gen - E will be take place all over Catania and early registration is an important strategic tool for us to better plan all the logistical aspects related to your reception.

As JA Europe together with JA Italy we are doing our utmost to give you an exciting experience that will make you love Catania and its peculiarities and, at the same time, guarantee adequate logistics and financial stability for the event while trying to minimise the cost for the delegations.

We thank you in advance for your understanding in this matter and we are sure you can understand the situation.

3. What transportation is included in the fee?

1. Airport Transfers – on the 2nd and 5th of July

We would kindly like to remind you that JA Europe and JA Italia are committed to guaranteeing transport from the airport to your assigned hotel upon arrival on the 2nd July and your departure on 5th July; therefore, any bookings that require extra-event transfers will not be guaranteed or covered by the organisers.

During the competition days we are committed to guaranteeing festival-related transportation, so all transfers from the hotels to the venues where the various competition events will be held and back, any extra personal needs or desire to visit the city autonomously will not be able to be arranged or provided by us.

For those arriving earlier – we will do our best to provide you with a contact for taxi/transport to take you to your respective hotel. This information will be provided at a later date.

2. Event Transfers – for main event elements

Transportation from the respective hotel to respective activities – depending on the agenda of the delegate.

4. Rooming & Personal Details

- Adults are assigned to a single room
- Students will be assigned to shared rooms.

Personal & Travel details will be collected at a later stage, an announcement will be sent to the coordinators.

5. CEOs Retreat & Hotel for CEOs (only)

Please note that we will have a CEO retreat on July 5th in Catania with a formal Board of Executive in the morning and a more networking in the afternoon. JA Europe will cover for the extra meal, venue and activity, those who wish to stay overnight (5 to 6 July), might need to add one extra night at your own cost. The agenda will be announced in the coming days, however if your CEO wishes to book the extra night here are the details of the assigned hotel for the CEOs during Gen-E 2024.

FOUR POINTS BY SHERATON CATANIA HOTEL

Hotel located by the sea in the Aci Castello area

- Single Room: 138 € per night + City Tax
- Double Room: 158 € per night + City Tax

Booking procedure: Please use the following link to book your room for 5th July 2024. [Book your room for an extra night for GEN-e 2024 - JA.](#)

The hotel has 40 rooms available on the night of 5th July with the rate guaranteed until 3rd May 2024, once the rooms are sold out or the date of 3rd May has passed, further requests will be evaluated according to availability and quotations of the day, at that point it will no longer be possible to book a room via the link and you will have to contact the hotel directly or book online on their site [Four Points By Sheraton Catania Hotel](#).